



Opportunity to become a Member of Citizens Advice Cornwall

Citizens Advice Cornwall is an independent charity and a member of the national Citizens Advice Service.

We offer free, independent, confidential and impartial advice to individuals on their rights and responsibilities. As an organisation we value diversity, promote equality and challenge discrimination. We have nine main offices and six outreaches across the Cornwall and on the Isles of Scilly and in the last year, we helped 9,610 local people with more than 55,000 issues.

Our twin aims are to provide the advice people need for the problems they face, and to improve the policies and practices that impact on people's lives, bringing issues and concerns which are common to large numbers of people to the attention of local and national government. For more information about our work, visit www.citizensadvicecornwall.org.uk.

We are seeking more Members – a voluntary role that oversees and safeguards the interests of the charity at a high level. We currently have 16 Members and would like to increase our numbers to strengthen our bonds with our diverse community.

The formal role of Members of Citizens Advice Cornwall is to:

- Attend the Annual General Meeting and any Extraordinary General Meetings (or vote by proxy)
- Elect and, if necessary, remove Trustees
- Make changes to the Articles of Association
- Receive and adopt the Financial Statements and Annual Report each year
- Decide what should happen to any remaining assets if the charity is wound up.

In addition, Members provide support and guidance to the Trustees and senior management as well as acting as Ambassadors for us.

As a token of appreciation for taking on this role, Members will receive:

1. Quarterly newsletter with information on activities undertaken by Citizens Advice Cornwall
2. Invitation to the Annual General Meeting and accompanying talk
3. Invitation to meet with the Trustees and senior management on an annual basis to comment on organisational strategy and associated issues
4. Invitation to events – open days, tree planting etc
5. Pre-release invite to fundraising events

Other key bits of information: This is a voluntary role although reasonable travelling and other expenses will be refunded. Members must be aged over 18, interested in furthering the work of Citizens Advice Cornwall and cannot be paid or volunteer workers of Citizens Advice Cornwall. (There is no restriction, however, if a close relative such as your partner, spouse or child is a paid or voluntary worker of the charity.)

The liability of each Member in the (we hope unlikely) event of the charity being wound up is limited to £1.

Please note that being a Member is not the same as being a Trustee. The Trustee's role, through the Board of Trustees, is more closely involved in the overall management, governance and strategic direction of the charity. The Member's role is oversight at a higher level, so the role is less time-consuming than that of Trustee, while still being an essential and valued part of Citizens Advice Cornwall.

To apply: If you support our aims, have relevant life or work experience, and would like to be considered for the role of Member of Citizens Advice Cornwall, please email the Governance Officer (ruth.olver@citizensadvicecornwall.org.uk) for an application form.